

Institutional guidelines for student teacher's grievance Redressal

MAEER's

Saint Dnyaneshwar B.Ed. College, Alandi (D), Pune



(Academic Year 2022-2023)

Student Grievance Committee

POLICY AND PROCEDURE

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Student Grievance Redressal Committee desires to promote and maintain facilitative and unbiased educational environment.

The **objectives** of Student teachers Grievance Committee include the following:

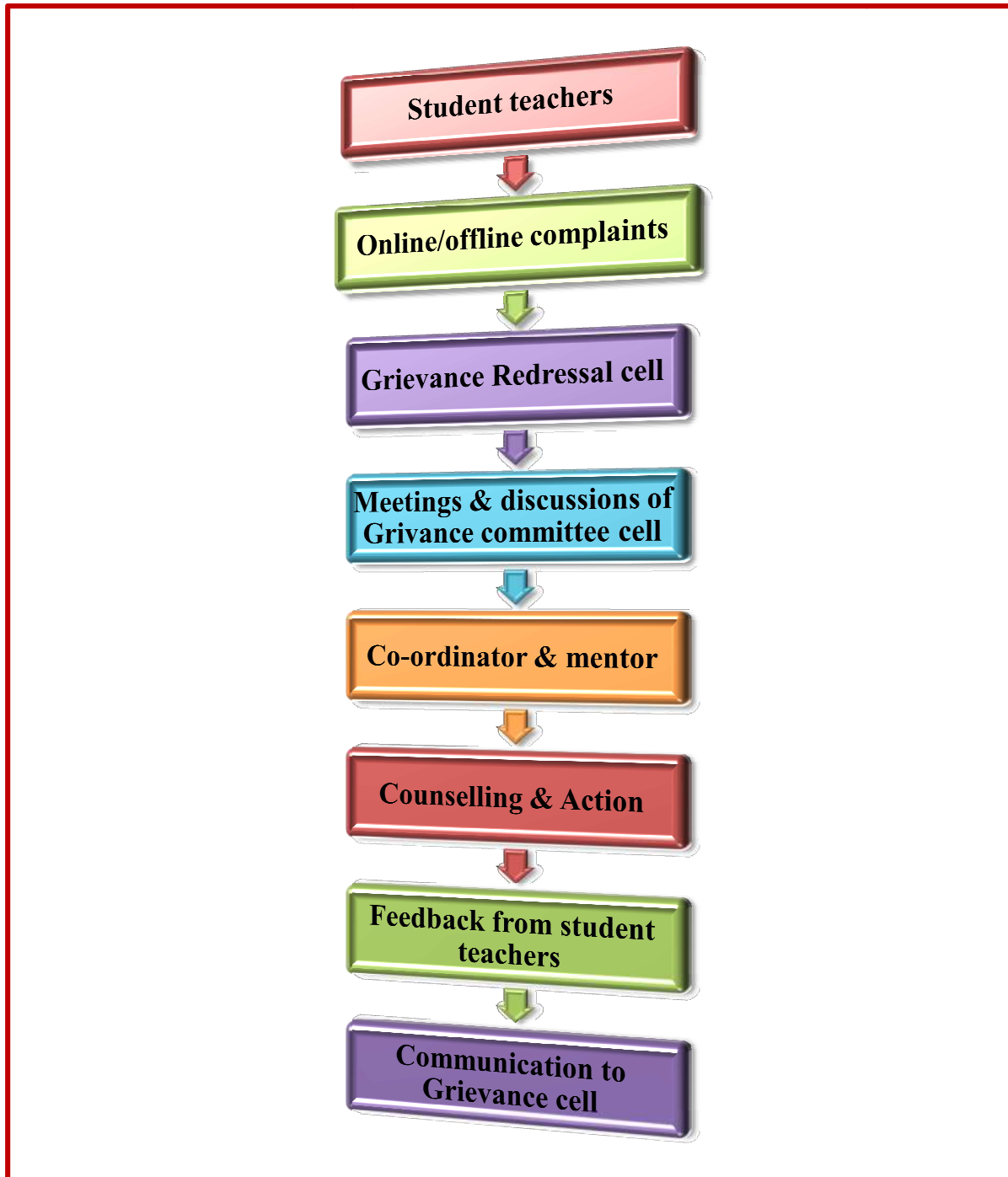
- To support the student teachers who have been deprived of the services offered by the college. for which he/she is entitled.
- To investigate the complaint as presented to the committee by the student teacher.
- To obtain all the facts in the dispute and to investigate the reasons behind the complaint.
- To ensure effective solution to the student's grievances with an impartial and fair approach depending upon the gravity of the offence.

The committee enables the student teachers to express their feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the college. Student Grievance Committee enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Emphasis has been given on procedural fineness with a view "the right to be heard and right to be treated without bias". Grievances are forwarded to the chairman and coordinator of the committee for immediate Redressal. In all such cases, prompt action is taken and the matter is sorted out.

Role of the committee:

1. Redressal of Student teachers' Grievances to solve their academic and administrative problems
2. To co-ordinate between student teachers and Departments/ Sections to redress the grievances.
3. To guide ways and means to the students to redress their problems.

Student teachers Grievance Redressal Mechanism



The grievance Redressal procedure is to sort out the issues between student and college. It is a means by which student teachers who believe that, he / she has not been treated fairly with respect to his /her academic/ administrative affairs is redressed. The students are supposed to convey their grievances in their own handwritten application to the Students grievance committee coordinator or they can put the complaint in the complaint box. The student teachers

can fill the form online which is available on the B.Ed. college website. The Coordinator intimates the matter to the committee for necessary action. Final report based on grievance received and resolved will be submitted to the Principal and further course of action will be decided and the same shall be intimated to the students. It will be ensured that the matter won't be disclosed to anyone except the committee members who are involved in solving the grievance.

In all cases the aggrieved was informed of the measures taken and checks in the system were introduced to ensure there was no repetition of the same. The composition of the Student grievance committee for the academic year 2022-2023 is as follows

Sr. No	Name	Designation	Roll in the Committee
1	Dr. Surendra Herkal	Principal	Chairman
2	Mr. Angad Jawale	Lecturer	Coordinator
3	Dr. Vikas Tupsundar	Lecturer	Member
4	Dr. Pratibha Dabhade	Lecturer	Member
5	Ms. Darshana Pawar	Lecturer	Member
6	Ms. Suvarna Mhaske	Student S.Y. B.Ed	Member
7	Ms. Keerti Agrawal	Student F.Y. B.Ed	Member

Grievance committee

Co-ordinator

IQAC

Coordinator

Principal